


# Yafet Segid



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Dallas, TX

## SUMMARY

I began my career in software development but discovered my passion for Salesforce technology which led me to transition into a Salesforce admin and developer role. As a junior Salesforce admin, I bring a strong problem-solving background and a passion for building innovative solutions through Salesforce technology. With a focus on delivering high-quality results, I am dedicated to leveraging my skills and knowledge to support my team and drive business success. I am committed to expanding my expertise in Salesforce technology and am always eager to learn and grow in my role. With excellent communication skills and a focus on collaboration, I work effectively with colleagues and stakeholders to ensure that projects are completed on time and to the highest standard. As a junior Salesforce admin, I am committed to contributing to the growth and success of my organization.

## SKILLS

- **CRM** : Salesforce
- **Languages**: HTML, CSS, JavaScript
- **Libraries**: React, AngularJs
- **Tools** : Jira, Heroku, Excel

## In an administrator role at your company I will...

- Managing user accounts, including creating new accounts, resetting passwords, and assigning roles and permissions.
- Troubleshooting and resolving issues that users may have with the Salesforce system.
- Assisting with training and support for users, including providing documentation and tutorials.
- Staying current with Salesforce releases and updates, and determining how they can be used to improve the organization's processes.

## EXPERIENCE

### **Snap! Raise - Software Developer**

**Dallas, TX 2022 - 2023**

As a Front-End Engineering (FEE), I work closely with designers and product managers, which focuses on delivering class apart from modernized UI design for various Snap! Raise products.

- Wrote and maintained clean, efficient code using React, AngularJs, Tailwind, and Sass.
- Worked closely with senior developers to understand project requirements and create functional, visually appealing websites.
- Implementing responsive design and accessibility to ensure that websites are accessible across different devices.
- Participating in code reviews to ensure the code is maintainable, efficient, and adheres to coding standards.
- Troubleshoot and fix issues related to code, design, and other front-end development-related tasks.
- Collaborate with back-end developers to ensure a seamless user experience.
- Create a new dashboard using React, TypeScript, Tailwind, and ChartJs.
- Reskin the legacy project using AngularJs, and Sass.

### **LiteOn Technology Corporation - Quality Assurance (QA) / Developer**

**Plano, TX 2020 - 2022**

As part of a testing team, I collaborate with engineers to design test fixtures and perform quality assurance testing to ensure that products meet the required specifications and standards.

- Creating and implementing test plans, test cases, and test scripts to uncover defects and bugs in the product.
- Collaborating with developers and other teams to ensure that defects are addressed and resolved in a timely manner.
- Designing and enforcing QA protocols to guarantee that products or services adhere to established standards.
- Participating in internal or external audits to ensure compliance with industry standards and regulations.
- Collaborate with cross-functional teams to ensure the timely delivery of high-quality products
- Monitoring metrics and providing reports on product or service quality.

## EDUCATION

### **The University of Texas Arlington**

**Arlington, TX 2018 – 2021**

Bachelor of Science in Computer Engineering ( Progress)